



Accessing COVID-19 Related Information
March 25, 2020



Privacy/Security Note

As with all records in the health information exchange, COVID-19 results and related information should only be accessed as part of caring for your patients.

Any potential misuse will be reported to your supervisor.



COVID-19 Information

Information on potential or confirmed cases of COVID-19 is available through PHIX. This information may be located in a few different places, including:

1. Department of Public Health Lab Results
2. Hospital Lab Results from UMC, El Paso Children's Hospital, and The Hospitals of Providence
3. Physician and Nurse Notes

These slides provide an overview of how to access each.



Section 1 – Department of Public Health Lab Results



1- Department of Public Health Lab Results

- The City of El Paso Department of Public Health is sending COVID-19 lab results to PHIX.
- This information is available in the “Results” section of the patient summary.
- The following slides detail how to find the information with screenshots.
- You can practice this with the test patient below:
 - Last Name: Corona
 - First Name: Iris

PLEASE NOTE: PHIX should **NOT** be used as a substitute for communicating COVID-19 results directly with the ordering physician/hospital. Dept. of Public Health Labs should be sending results directly. ***PHIX currently has results from the El Paso Dept. of Public Health Lab through 3/18/20. Due some issues with the Dept. of Public Health Lab, they have temporarily stopped sending results.*** We are working with them to start sending results again and will provide updates.



1- Department of Public Health Lab Results

PHIX Corona, Iris Female Age 3m DOB 12/01/2019 MRN 0000132435 Accessed Additional Records Emily Hartmann

Patient Summary

Additional Records May Be Available - Additional Rights

You are trying to access patient information for which there is no current system data showing you to be a

Remember my association with patient

I have a clinical relationship with this patient that is not yet established in the HIE. ▾

Access Additional Records

Configure ⚙

Problems/Conditions Most Recent

No records to display

Medications Most Recent

No records to display

Results Most Recent

Date	Description
03/14/2020	LAB

[All Results ▾](#)

Procedures Most Recent

No records to display

Allergies Most Recent

No records to display

Reports Most Recent

No records to display

In the patient summary, go to the “Results” section and click “All Results”



1- Department of Public Health Lab Results

PHIX Corona, Iris Female Age 3m DOB 12/01/2019 MRN 0000132435 Accessed Additional Records Emily Hartmann

Patient Summary
Encounters
Results
Medications
Documents

Additional Records May Be Available - Additional Rights

Filter Results

Status
 All Final

Type
 All Lab

Search Text
Filter/Search

Click column titles to sort

Date	Type	Description	Alerts	Ordering	Facility	Status
03/14/2020 00:00	LAB	LAB			City of El Paso Department of Public Health	Final

Sort to find a “LAB”
performed by the City
of El Paso Department
of Public Health.
Click on it to open the
lab result.



1- Department of Public Health Lab Results

Result Details

LAB
LAB

Date Collected	Date Received	Status
03/14/2020 00:00	03/14/2020 00:00	Final

Facility: City of El Paso Department of Public Health
Admitting Provider:
Attending Provider:

Accession: 2
Ordered Date:
Ordering Provider:

Test	Result	Reference	Out Of Range
LAB TEST			

Result Comments:
COVID-19 Testing

Results: No COVID-19 detected by rRT-PCR.

Reported On: 03/15/2020 12:43

Test performed at:
City of El Paso Department of Public Health Laboratory
4505 Alberta Ave., 2nd Floor, El Paso, TX 79905-2818

Phone: (915) 212-0438

CLIA# 45D06600818

Medical Director
Attilio Orazi, M.D., FRCPath

Review the result. Note that you are looking for one of the following:

- (1) No COVID-19 detected by rRT-PCR
- (2) Inconclusive for COVID-19 by rRT-PCR
- (3) Presumptive Positive for COVID-19 by rRT-PCR



Section 2 – Hospital Lab Results from UMC, El Paso Children’s Hospital, and The Hospitals of Providence



2 - Hospital Lab Results

- When our hospital partners order and receive COVID-19 results from the Department of Public Health, the hospitals send the results to PHIX.
- The following slides detail how to find the information with screenshots.
- There are not hospital test patients with COVID-19 results currently available.



2 - Hospital Lab Results

PHIX Corona, Iris Female Age 3m DOB 12/01/2019 MRN 0000132435 Accessed Additional Records Emily Hartmann

Patient Summary

Additional Records May Be Available - Additional Rights

You are trying to access patient information for which there is no current system data showing you to be a

Remember my association with patient

I have a clinical relationship with this patient that is not yet established in the HIE. ▾

Access Additional Records

Configure ⚙

Problems/Conditions Most Recent

No records to display

Medications Most Recent

No records to display

Results Most Recent

Date	Description
03/14/2020	LAB

[All Results ▾](#)

Allergies Most Recent

No records to display

Procedures Most Recent

No records to display

Reports Most Recent

No records to display

Go to the “Results” section of the patient summary and click on “All Results”



2 - Hospital Lab Results

Results Showing All Inpatient Outpatient


Additional Records May Be Available - Additional Rights

Filter Results

Status
 All Corrected Final Preliminary Unknown

Type
 All Lab Rad Trans

Search Text



Use the sorting feature and search box to find the results.

For The Hospitals of Providence, look for a lab called “**COVID-19 PCR**”

For UMC and EPCH, look for a lab called “**Micro Immuno Misc**”



2 - Hospital Lab Results

Click on the appropriate lab test to view the COVID-19 results.

Test	Result	Reference	Out Of Range
COVID-19 PCR	Detected	Not Detected	Abnormal



Section 3 – Physician and Nurse Notes



3 – Physician and Nurse Notes

- It may also be valuable to read the notes from physicians and nurses to see if and when the patient was tested for COVID-19.
- In some cases, testing can take several days. The notes may indicate if/when a test was ordered and when results are expected.
- If a test was not ordered, the notes may indicate why.
- The following slides detail how to find this information with screenshots.



3 – Physician and Nurse Notes

Problems/Conditions <small>Most Recent</small>	
No records to display	

Medications <small>Most Recent</small>	
No records to display	

Results <small>Most Recent</small>	
Date	Description
03/23/2020	Coccidioides Abs (CSF)
03/12/2020	ABO GROUP AND RH TYPE
03/12/2020	ABO GROUP AND RH TYPE
All Results ▶	

Allergies <small>Most Recent</small>	
Date	Allergen
	Avacados
No Known Medication Allergies	
All Allergies ▶	

Procedures <small>Most Recent</small>	
No records to display	

Reports <small>Most Recent</small>	
Date	Description
03/04/2020	PATHOLOGY SURGICAL (PATHOLOGY)
03/04/2020	PATHOLOGY SURGICAL (PATHOLOGY)
11/15/2019	PATHOLOGY SURGICAL (PATHOLOGY)
All Reports ▶	

Go to the “Reports” section of the Patient Summary and click “All Reports”



3 – Physician and Nurse Notes

Additional Records May Be Available - Additional Rights

Filter Results

Status
 All Final

Type
 All Lab Rad Trans

Search Text

Click column titles to sort

Date	Type	Description ▾	Alerts	Ordering	Facility	Status
03/17/2020 14:52	TRANSCRIPTION	ED Note-Physician			The Hospitals of Providence Transmountain Campus	Final

1 of 12 Matching Results

Use the sorting feature and search box to find the results.

- Select “Trans” which stands for transcription.
- Look for ED physician notes, ED nurse notes, Progress Notes, Discharge Summaries, etc. These notes will include details on the patient’s encounters that may be helpful.
- Note that you can sort by date to find the most recent information.



Call PHIX with any questions

As always, call PHIX if you have any questions at 915-242-0674.

You can also reach PHIX's Executive Director, Emily Hartmann, on her cell phone at 217-741-5081 and by email at ehartmann@phixnetwork.org.

