



2016 Annual Report



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P A S O D E L N O R T E
HEALTHINFORMATIONEXCHANGE

Message from the Board Chair



2016 was a landmark year for our organization. As you peruse our first published annual report, you'll recognize that we celebrated a number of other firsts in 2016:

- We connected to our first data contributor, The Hospitals of Providence
- We achieved full accreditation with the Texas Health Information Exchange Accreditation Program (TX-HIEAP) from the Electronic Healthcare Network Accreditation Commission (EHNAC) and the Texas Health Services Authority (THSA).
- We added a new service line, Navigate, to assist medical practices with EMR adoption, utilization, and optimization.
- We were accepted into the eHealth Exchange, a national program that will allow us to share data with the Veterans Administration and the Department of Defense, and
- We developed a partnership with the Sutton County Hospital District (Sonora, TX), the first step in building an HIE footprint with critical access hospitals across western Texas.
- We changed the organizational name to PHIX in order have a name that will appeal to their communities, who will hopefully join our effort.

A major trend in healthcare is the shift from fee-for-service models to value based models. This trend places a greater value on data and consequently offers a great opportunity for PDN HIE to become a driving force in not only improving the safety and quality of medical treatment, but also in assisting providers to succeed financially.

The success of an HIE is shared. Thank you to the physicians, financial contributors, information technology staff, and volunteer committee members who helped the PDN HIE move forward in 2016. We would not succeed without you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jacob Cintron', written over a white background.

Jacob Cintron
2016 Board Chair



Who We Are

Incorporated in December 2010

In 2010, the Paso Del Norte Health Information Exchange (PDN HIE), a nonprofit corporation, formed as a collaborative of major health care providers. In 2017, PDN HIE became PHIX. Members of the PHIX work together to share privacy-protected, patient health information. By sharing centralized patient records, PHIX intends to increase access to care, quality of care, and efficiency in providing care.

What Information Will Be Shared?

Healthcare providers determine what information will be included in the Community Health Record. This information may include:

- Diagnoses and treatment
- Allergies and drug reactions
- Medications and immunizations
- Lab and x-ray results
- Other clinical reports

What is Potential Benefit of the HIE for Patients?

If a physician is on the PDN HIE, he/she can locate health records from other providers in a matter of minutes. The better flow of information between physicians, labs, and pharmacists gives physician's a more complete picture of health concerns.

If a physician refers a patient to a specialist, their health record is already in the system.

If patients have an emergency, the Emergency Department physician will have more information about allergies, diagnoses, and medications.

Robert Resendes, Director of El Paso's Public Health Department and PDN HIE Board Member

"The HIE will save a tremendous amount of time and money for both the patient and physicians. It is not uncommon for a patient to have several physicians. If all members of one's medical team have access to all records, the result is better and faster coordinated treatment and even a reduction in medical visits - freeing up 'slots' for other patients."

2016 Highlights

Live with The Hospitals of Providence

April 25, 2016: The Hospitals of Providence became the first organization to contribute data to the PDN HIE.

Sally Hurt Deitch, The Hospitals of Providence Market Chief Executive Officer and PDN HIE Board Member

"We are proud to be the first to contribute data to the PDN HIE. The immediate communication, provided by an HIE, helps the patient's care team to track his/her medical needs, which can prevent repeated hospitalizations and expensive, redundant testing."

El Paso Veteran's Affairs Health Care System-Joint Effort

El Paso Veteran's Affairs Health Care System committed to join PDN HIE as part of supporting U.S. Representative Beto O'Rourke's pilot program with the El Paso Veteran's Affairs (VA) Health Care System. Through this project, the El Paso VA will focus its services on conditions related to combat and military service. The pilot program allows veterans to be referred to community-based providers for health conditions that are not related to their military service. The PDN HIE will become the vehicle to share patient's records between the El Paso VA and community-based providers.

In July, William Beaumont Army Medical Center (WBAMC) also committed to sharing patient data with the PDN HIE. Both the El Paso VA and WBAMC are scheduled to go live in 2017.

U.S. Rep. Beto O'Rourke *"This pilot program is a key element to improve the quality of patient care for our veterans. I am grateful that the PDN HIE is committed to being the conduit to maximize communication about patient treatment between the community and the El Paso VA."*

PDN HIE Achieves the Highest Level of Data Security Accreditation

On June 27, 2016 The PDN HIE announced it had achieved full accreditation with the Texas Health Information Exchange Accreditation Program (TX-HIEAP) from the Electronic Healthcare Network Accreditation Commission (EHNAC) and the Texas Health Services Authority (THSA).



Texas HIE Accreditation ensures HIEs within Texas are interoperable with state and federal programs, and provide the private, secure and proper exchange of health information in accordance with established laws and public policy.

PDN HIE Executive Director **Jon Law**

"Protecting the Privacy and Security of Patient Data is a top priority of the PDN HIE. We will continue to have third party analyses of our policies and systems to ensure that this priority is fulfilled."

Introduction of PDN Navigate Services

This new product line assists clinical practices with EHR selection, system optimization, and implementation of multiple quality initiatives. At the end of 2016, PDN HIE Navigate was serving 22 practices, including 79 physicians.

PDN HIE is now PHIX

In order to better identify ourselves with patients and health care providers across the region, PDN HIE underwent a re-branding in March of 2017. PDN HIE is now known as PHIX.

Financials

Statement of Activities for Year Ended December 31, 2016

	Unrestricted	Temporarily Restricted	Total
Revenues			
Membership dues	\$425,000	-	\$425,000
Service subscription revenue	7,600	-	7,600
Contributions	41	-	41
In-kind contributions	77,166	-	77,166
Interest and dividends	6,517	-	6,517
Total revenues	516,324	-	516,324
Net assets released from restrictions	182,305	(182,305)	-
Total revenues	698,629	(182,305)	516,324
Expenses			
Program	664,311	-	664,311
Management	200,345	-	200,345
Total expenses	864,656	-	864,656
Change in net assets	(166,027)	(182,305)	(348,332)
Net assets, beginning of year	1,239,006	236,712	1,475,718
Net assets, end of year	\$1,072,979	\$54,407	\$1,127,386

Statement of Financial Position Ended December 31, 2016

ASSETS

Current Assets

Cash	560,551
Accounts receivable	1,205
Subscriptions receivable	12,600
Prepaid expense	57,121
Total current assets	631,477

Fixed assets	22,162
Licensed software	557,650
Total assets	1,211,289

LIABILITIES AND NET ASSETS

Current liabilities

Accounts payable and accrued liabilities	63,669
Deferred subscription revenue	20,000
Due to Paso del Norte Health Foundation	234
Total current liabilities	83,903

Net assets

Unrestricted	1,072,979
Temporarily restricted	54,407
Total net assets	1,127,386

Total liabilities and net assets	\$1,211,289
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2016 Board of Directors

Jacob Cintron

Board Chair
Chief Executive Officer
Las Palmas Del Sol Medical Center

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President & Chief Executive Officer
Paso del Norte Health Foundation
2012-2016

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President and Chief Executive Officer
El Paso Health

Dr. Juan Escobar

Board Representative
El Paso County Medical Society

Sally Hurt-Deitch

Market Chief Executive Officer
The Hospitals of Providence

Dr. Richard Lange

President, Texas Tech University Health Science Center
Dean, Paul L. Foster School of Medicine

Robert Resendes

Director
City of El Paso Department of Public Health

Nicholas Tejeda, FACHE

Chief Executive Officer
The Hospitals of Providence
Transmountain Campus

James Valenti

Chief Executive Officer
University Medical Center of El Paso

Tracy J. Yellen

Chief Executive Officer
Paso del Norte Health Foundation
2016-present

