



Our practice is excited to announce that we are now participating in El Paso's health information exchange (PHIX) to improve care coordination.

### **What is the Health Info Exchange?**

PHIX is a nonprofit that streamlines the flow of your health information between health care providers.

With PHIX, your health information is safely stored in your Community Health Record. All of your health information from across the region is in one place.

### **How can PHIX help me?**

In the past, health providers shared your health records by telephone and fax. It was time consuming, and not the most reliable.

Through PHIX, our practice can locate your health records securely in a matter of minutes. This better flow of information between your doctors, hospitals, labs, and other providers gives us a more complete picture your health.

### **What information will be shared?**

Our practice and your other providers participating in PHIX determine what information will be included in your Community Health Record. This information may include:

- Diagnoses and treatment plans
- Allergies
- Medications and immunizations
- Lab results
- Other clinical reports

Special consideration is given to sensitive health information. PHIX makes every effort to ensure that your sensitive information is blocked from inappropriate viewing.

If you have concerns about your sensitive information, ask us during your next visit

### **Who can access my information?**

Your health information will only be accessed on a need-to-know basis.

Your providers will have access so they can provide better care. You can find a list of participating providers at [www.phixnetwork.org](http://www.phixnetwork.org).

Limited information may be used for community health purposes to identify health trends and assess service needs. However, you will never be personally identified for community health purposes.

The PHIX team will only have access to your information to provide technical and administrative support. PHIX will not sell your personal information for any reason.

### **Is it secure?**

Yes. PHIX is committed to protecting your information. PHIX follows all federal and state guidelines, including HIPAA, to make sure that only authorized users have access to your data.

You have the right to request a copy of who has viewed your Community Health Record by contacting PHIX at [info@phixnetwork.org](mailto:info@phixnetwork.org) or 915-242-0674.

### **Do I have to participate?**

No. You can choose whether your information is accessible through PHIX.

The decision not to participate is called “opting out.” If you opt out, your health information will not be available through a Community Health Record.

Your decision to opt out will not affect your ability to receive healthcare. It applies only to sharing your information through PHIX. It does not affect other authorized sharing of health information between your providers.

To opt out, let our front-desk know that you would like to opt-out at your next visit. You can also download and complete an “Opt Out Form” at [www.phixnetwork.org](http://www.phixnetwork.org) and give it to our front desk.

### **Can I change my mind later?**

Yes. You can opt out at any time. If you change your mind and want to participate, complete a “revocation of opt-out” form at [www.phixnetwork.org](http://www.phixnetwork.org).

### **Where can I get more information?**

Please visit [www.phixnetwork.org](http://www.phixnetwork.org), email [info@phixnetwork.org](mailto:info@phixnetwork.org), or call 915-242-0674.